

SHIIP
SENIOR HEALTH INSURANCE INFORMATION PROGRAM
1-800-452-4800 or 1-317-233-3475
www.IN.gov/idoi/shiip

(SHIIP is a free counseling service from the Indiana State Department of Insurance.)

A crew of volunteer counselors who have completed an intensive 24-hour training course and are certified by the Indiana State Department of Insurance can assist you with specific questions regarding your insurance.

SHIIP counselors are committed volunteers who offer you FREE and objective assistance, in complete confidence. They are not affiliated with any insurance agent or company, and will not sell or solicit for insurance. So, your name will never be passed along for commercial purposes.

The counselors can....

- Answer questions about Medicare, Medicare Supplement Insurance, Medicare Managed Care Plans, Medicaid, long term care insurance and the Indiana Long Term Care Program.
- Provide you with educational materials, a long term care insurance self-assessment guide, and current listings of insurance companies approved to sell various policies in Indiana.
- Help you understand and organize your Medicare records.
- Educate you on how Medicare claims are filed and how you can appeal Medicare decisions.
- Teach you to assess your needs so you can make informed decisions about your health insurance policies.
- Inform you of your rights as a Medicare beneficiary or health insurance policyholder.
- Show you how to evaluate the various Medicare supplement and long term care insurance policies currently available.
- Refer you to appropriate agencies that can help you with other needs.

If you want additional information you can call **1-800-452-4800** or visit the web site: www.IN.gov/idoi/shiip.

This information was taken from the State of Indiana brochure Senior Health Insurance Information Program