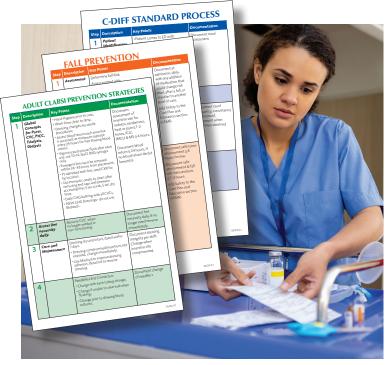


# ENHANCING PATIENT CARE: Introducing Quality Playbooks

Methodist Hospitals is announcing a groundbreaking initiative to elevate the standard of patient care across our facilities. Patient Care Leadership is spearheading the implementation of Quality Playbooks, designed to offer quick references on caring for patients with specific medical interventions. These playbooks will focus on essential areas such as managing central lines, indwelling urinary catheters, hospital-acquired pressure injuries (HAPI), falls, and C-Diff infections.

It has become increasingly evident that certain interventions can significantly impact patient outcomes. By incorporating current evidence-based research into our practices, we can effectively reduce the incidence of infections, prevent pressure injuries, decrease fall rates, and mitigate C-Diff infections. These playbooks are designed to serve as our "Standard of Work" for each quality initiative, outlining the best practices derived from both our institutional policies and the latest evidence available.

Each playbook will be accessible in the form of laminated cards conveniently placed on the WOWs (Workstations on Wheels). These cards will offer nurses succinct guidance on specific interventions aimed at minimizing patient harm. It is our expectation that all staff members will utilize these resources as references during their daily patient care activities.



"We understand the importance of providing our nurses with accessible tools that facilitate high-quality care delivery," said Marla Hoyer-Lareau, Senior Vice President of Operations and Chief Nursing Officer. "By integrating these playbooks into our workflow, we're empowering our nurses to deliver consistent, evidence-based care that prioritizes patient safety and well-being."

### **Friendly Reminder**

Our updated policy now ensures smooth communication with our physicians via Secure Chat between 7AM and 7PM. Please refrain from reaching out via Secure Chat beyond that 12-hour window. It'll ensure top-notch care for our patients!



www.methodisthospitals.org

#### May 6, 9-10am - NLC & SLC Floors

*Blessing of the Hands* Chaplains will round on the floors

#### May 8, 3pm – NLC Cafeteria

Nursing Awards Presentations

- Nursing Excellence Award
- Outstanding Caregiver Award
  Friend of Nursing Award

#### May 9, 2pm – SLC Cafeteria

Nursing Awards Presentations

Nursing Excellence Award

Outstanding Caregiver Award
 Friend of Nursing Award

# May 16, 7am-8pm

NLC South Pavilion Auditorium

(Requires preregistration on the Nursing Activities Calendar)

May 17, 7am-8pm SLC Auditorium

*Massage Therapy* (Requires preregistration on the Nursing Activities Calendar) May 20, 2pm & 7:30pm Ice Cream Social Managers will round on the floors

May 23, Lunch - NLC NLC Taste of Methodist Potlucks Time varies by unit

#### May 24, Lunch - SLC

SLC Taste of Methodist Potlucks Time varies by unit

May 28, 7-9pm – NLC & SLC Units Education Alliance Rounding on Units

May 29, 11am-2pm – SLC Cafeteria Education Alliance Table Top

May 29, 7-9pm – NLC & SLC Units Education Alliance Rounding on Units

May 30, 11am-2pm – NLC Cafeteria Education Alliance Table Top

## **Bedside Shift Reports: At the Heart of Effective Patient Care**

Bedside Shift Reports (BSR) ensure seamless transitions between caregivers while actively engaging patients and their families in the care plan.

This crucial format follows the Situation, Background, Assessment, and Recommendation (SBAR) format. **Situation** provides a snapshot of the patient's status, **Background** delves into pertinent patient history, **Assessment** focuses on the current nursing issues, and **Recommendation** addresses the patient's needs over the next 12-24 hours.



This structured approach promotes effective communication among the healthcare team, fosters active patient and family involvement, promotes improved patient outcomes and fosters a collaborative and patientcentered approach to care delivery.